



JFCS

JEWISH FAMILY & CHILDREN'S SERVICES
OF NORTHERN NEW JERSEY

Empowering People. Transforming Lives.

ANNUAL REPORT

2021-2022

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A MESSAGE FROM OUR CEO

Susan Greenbaum



As I reflect on the past year, my mind is swimming with thoughts of all the moving pieces at JFCS. I am extremely grateful to the leadership, staff, volunteers, and supporters who enable JFCS to serve as a social service and mental health safety net for our friends and neighbors in Northern New Jersey. As a result, JFCS improves the quality of life for thousands of individuals and families each year.

As you peruse these pages, the numbers you see reflect real people, families like yours and mine, who are being challenged by illness, unemployment, divorce, domestic abuse, the aging process, loss, loneliness, and more. JFCS professional staff works diligently to create pathways toward wellness, independence, and self-sufficiency for so many all over Bergen, Passaic, and Hudson counties. Since 2020, mental health issues and our strategies for treatment are more complex than ever. The population of seniors who need our help is constantly growing. Food insecurity and economic distress are rampant. The JFCS professional team nimbly and seamlessly continues to work to address and alleviate the suffering we see in all its forms.

This year our leadership successfully grew our Annual Fund to meet the increasing needs of our community. We continue to expand our grant base, identifying new funding streams for mental health services, capital needs, security, emergency assistance, and general operations. As always, we are grateful to our Jewish Federation of Northern New Jersey for their support around food insecurity and senior hunger. We are also appreciative of the generous funding from the Conference on Jewish Material Claims Against Germany which we continue to receive on behalf of the Holocaust survivors in our community.

We all know that life, as we knew it more than two years ago, is not returning. Our children, our seniors, and we, ourselves, have experienced trauma and are now settling into a collective trauma reaction. Our job is the building of collective resilience and strength. We are humbled by the challenge and, absolutely, up to the task.

May our staff and leadership continue to move from strength to strength.

With gratitude,

Susan Greenbaum

Our Four Pillars of Service



OLDER ADULT SERVICES

"I am so grateful for the opportunities that JFCS provides me to bond with others. Whether it's socializing with fellow Survivors at Café Europa or having a friendly visitor come over to my house for a chat, I never feel alone or isolated. Even during the height of Covid we continued the Cafe Europa events and the friendly visitors through Zoom and by phone. Thank you JFCS, you've truly made a difference in my life!"

-Social Older Adult

SERVICES OFFERED:

- Care Management*
- Comprehensive Services for Holocaust Survivors
- Cooking Companions
- Friendly Visitors
- In-Home Counseling
- Telephone Reassurance
- Wolff Caregiver Respite Program



This fiscal year:



803

SENIORS SERVED



148,997

HOURS OF HOMECARE
PROVIDED TO SENIORS



259

HOLOCAUST
SURVIVORS SERVED

Our Four Pillars of Service



MENTAL HEALTH SERVICES

"I knew that kids were experiencing mental health issues post-Covid, but I never once thought it would affect my daughter. When she came to me and explained her problems, I knew she needed help. Thankfully, JFCS was available and able to meet with her right away. She was paired with her own therapist, who did a wonderful job keeping my husband and me involved throughout the process. Thank you JFCS for bringing stability back to our family!"

- Concerned Mother

SERVICES OFFERED:

- Individual, Family & Couples Therapy
- Play Therapy
- Group Therapy & Support Groups
- In-Person and Virtual Therapy
- Training & Psycho-Educational Workshops

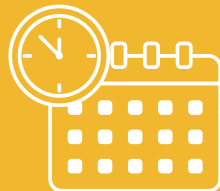


This fiscal year:



603

**MENTAL HEALTH
CLIENTS SERVED**



12,572

**CLINICAL HOURS
PROVIDED**



1,471

**INFO AND REFERRAL
CALLS RECEIVED**

Our Four Pillars of Service



FOOD INSECURITY SERVICES

"I'd like to take a moment to gush over the JFCS Corner Market Food Pantry. I thought at first that all I was getting was food for my family, but I am receiving so much more. The friendly and compassionate staff at the Corner Market have made this tough time in my life much more bearable. I receive weekly groceries, toiletries and other household items, and my case worker assists me in applying for government benefits and educates me on all the services and resources available to me. Thank you for helping me navigate this tough time with dignity!"

- Grateful Corner Market Client

SERVICES OFFERED:

- Corner Market Food Pantry
- Gift Cards
- Kosher Meals on Wheels (KMOW)
- Nutrition Assistance
- Referrals to Government Services/Resources



This fiscal year:



944

**CURRENT
CORNER MARKET
HOUSEHOLDS**



\$978,075

**DOLLARS IN
GROCERIES
DISTRIBUTED**



66,105

**KMOW MEALS
DELIVERED**

Our Four Pillars of Service



BASIC NEEDS ASSISTANCE

"Getting a job was a difficult process for me. After six months of no offers, I decided to call JFCS for career/job assistance, not knowing what to expect. I received expert help and insight from the most professional and caring career counselor. JFCS helped me polish my resume and cover letter, and really helped me with my interviewing skills. I did find a job that I am very happy with. JFCS was my lifesaver!"

- Happily and Newly Employed

SERVICES OFFERED:

- Case Management
- Housing Advocacy
- Club Ed, After-School Program
- Emergency Financial Assistance
- Re-Launch Career Services
- Volunteer Opportunities



This fiscal year:



121

RE-LAUNCH
CLIENTS



\$206,689

EMERGENCY ASSISTANCE
DISTRIBUTED

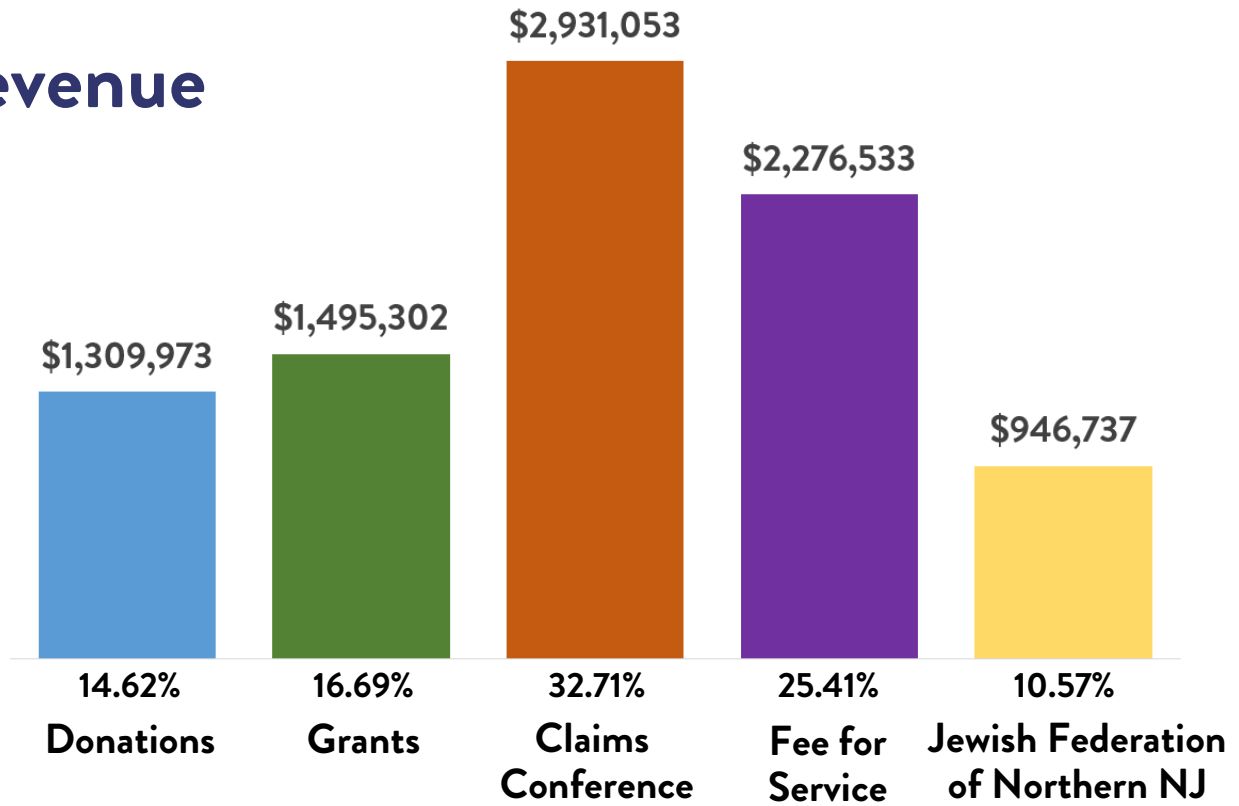


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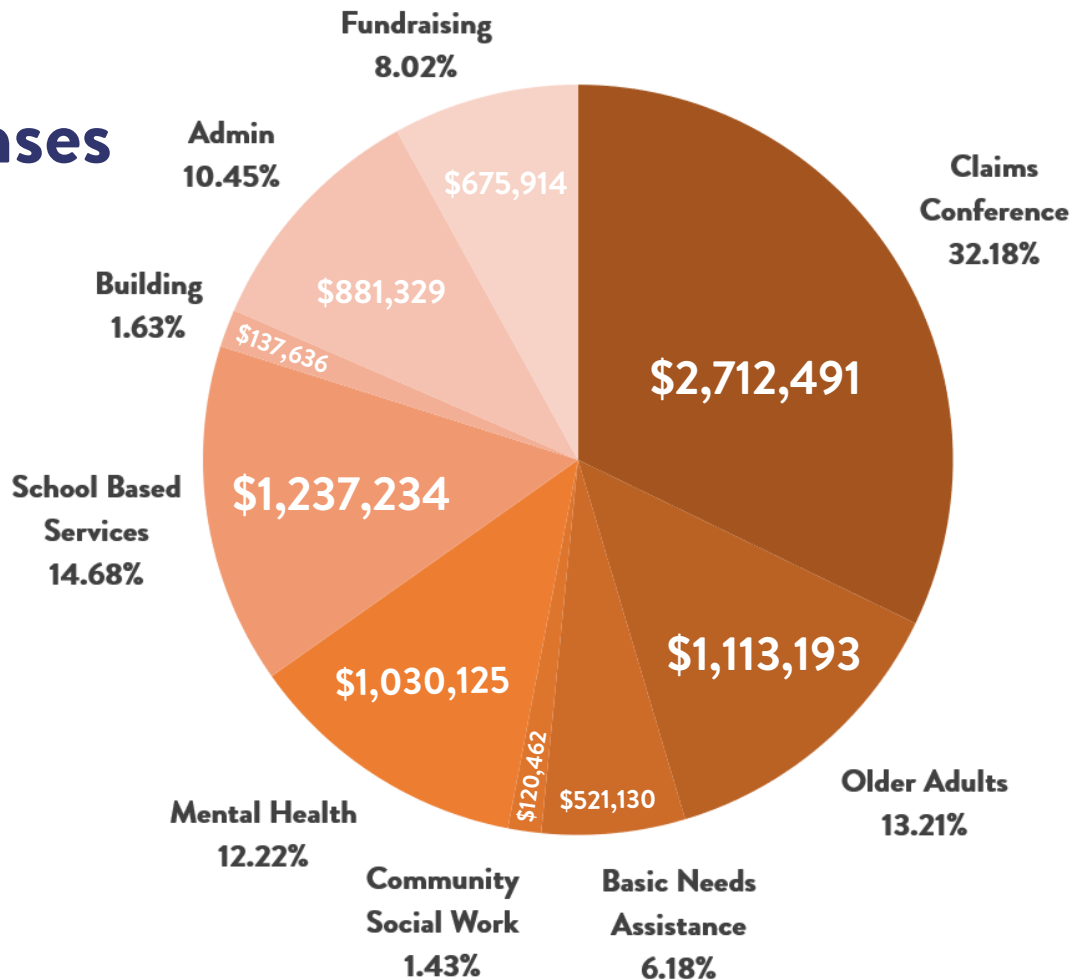
FAMILIES RECEIVING
CASE MANAGEMENT

Financials*

Revenue



Expenses



*Estimate for end-of-year unaudited numbers

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Greater Bergen REALTORS
Jewish Federation of Northern New Jersey
New Jersey Department of State, Office of Faith-Based Initiatives
New Jersey Economic Development Authority (NJEDA)
Passaic County Department of Human Services, Division of Mental Health and Addiction Services
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The ACME Markets Foundation
The Anne J. Caudal Charitable Foundation
The Bergen County Division of Community Development (BCDCD)
The Bergen County Food Security Task Force
The Carolyn Jane Scott Charitable Trust
The Community Chest
The Conference of Material Claims Against Germany
The Dennis Schuman Charitable Foundation
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Year in Review

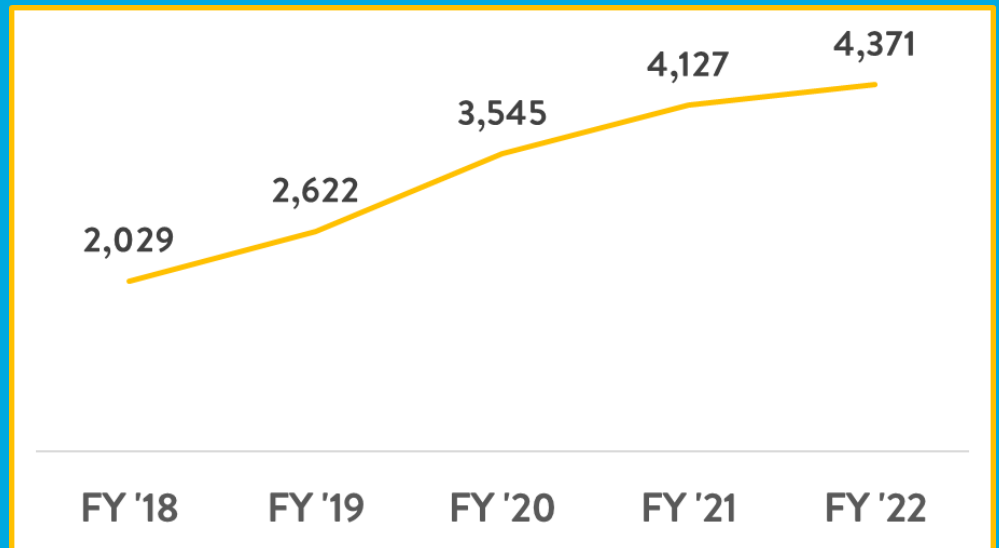


Recognizing the Impact of Our Volunteers

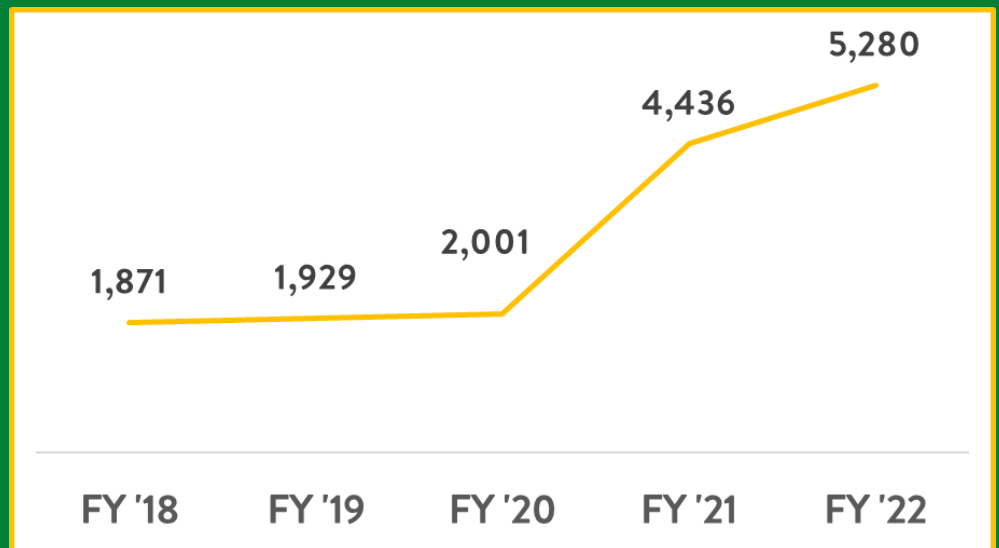
We would not be able to support the growing number of clients without our invaluable volunteers. They work every day to ensure that JFCS remains the community social safety net.



Volunteer Hours



JFCS Clients



OLDER ADULT SERVICES
MENTAL HEALTH SERVICES
FOOD INSECURITY SERVICES
BASIC NEEDS ASSISTANCE



SERVING BERGEN, PASSAIC & HUDSON COUNTIES

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